

IKEA

bathroom

guarantee
information

10

years guarantee

3

years guarantee

Bathroom furniture, countertops,
wash-basins, mixer taps, shower
mixers, shower accessories and
mirrors



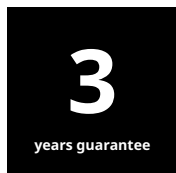
Everyday life at home puts high demands on bathroom furniture, which is why our bathrooms endure rigorous tests to meet our strict standards for quality, strength and durability. They are tested under the highest standards in domestic applications.

We offer you a 10-year guarantee that covers defects in the material and workmanship on the ENHET, HAVBÄCK, ÄNGSJÖN, TÄNNFORSEN, HAGAÅN, FAXÄLVEN, BYASJÖN wash-basin base cabinet with doors and LETTAN bathroom series, TOLKEN and ÅLSKEN countertops, ALMAÅN legs, all wash-basins, mixer taps and shower mixers. We offer you a 3-year guarantee for ÅBÄCKEN mist nozzle for mixer tap and all shower accessories such as riser rails, head and hand showers, shower hoses and hand shower parking bracket.

This guarantee is subject to the terms and conditions stated in this folder.



ENHET, HAVBÄCK, ÄNGSJÖN, TÄNNFORSEN, HAGAÅN bathroom furniture series, LETTAN and FAXÄLVEN mirror and mirror cabinets, BYASJÖN wash-basin base cabinet with doors, TOLKEN and ÅLSKEN countertop, ALMAÅN legs, bathroom wash-basins, mixer taps and shower mixers come with a 10-year guarantee.



Shower accessories come with a 3-year guarantee.

ENHET, HAVBÄCK, ÄNGSJÖN, TÄNNFORSEN, HAGAÅN, FAXÄLVEN, BYASJÖN, TOLKEN, ÅLSKEN, ALMAÅN and LETTAN

How long is the guarantee valid?

The guarantee for the ENHET, HAVBÄCK, ÄNGSJÖN, TÄNNFORSEN, HAGAÅN, FAXÄLVEN, BYASJÖN LETTAN, TOLKEN, ÅLSKEN and ALMAÅN products remains in force for ten (10) years stated and is valid from the date of purchase. The original purchase receipt is required as proof of purchase.

What is covered under this guarantee?

This guarantee applies to domestic use only and covers defects in material and workmanship in the following furniture:

- ENHET
- HAVBÄCK
- ÄNGSJÖN
- TÄNNFORSEN
- HAGAÅN
- FAXÄLVEN
- BYASJÖN
- LETTAN
- ALMAÅN
- ENHET poten
- TOLKEN
- ÅLSKEN

What is not covered under this guarantee?

This guarantee does not cover normal wear and tear, cuts or scratches, or damage caused by impacts or accidents.

This guarantee does not apply to products that have been stored, assembled or installed incorrectly, used inappropriately, abused, misused, altered, or cleaned with wrong cleaning methods or wrong cleaning products. This guarantee does not cover incidental or consequential damage.

This guarantee does not apply if the products have been used for public use, outdoors or in a corrosive environment. This guarantee does not cover consequential or incidental damages.

What will IKEA do to correct the problem?

IKEA will examine the product and decide, at its sole discretion, if it is covered under this guarantee. If considered covered, IKEA through its own service operations, will then, at its sole discretion, either repair the defective product or replace it with the same or a comparable product. If it is covered by this guarantee, IKEA will pay the costs of repairs, spare parts, labour and travel

for repair staff, that IKEA incur, provided that the product is accessible for repair without special expenditure. This does not apply to any repair work not authorized by IKEA. Replaced parts become the property of IKEA. If the item is no longer sold by IKEA, IKEA will provide an appropriate replacement. It is IKEA that determines, at its sole discretion, what constitutes an appropriate replacement.

Installation

ENHET, HAVBÄCK, ÄNGSJÖN, TÄNNFORSEN, HAGAÅN, FAXÄLVEN and LETTAN furniture must be fixed to the wall. Secure that the walls in your bathroom can support the weight of the furniture, as wrong installation may cause injury or damage. If you are uncertain about the installation, contact a professional. As wall materials vary, screws for fixing to wall are not included. For advice on suitable screw systems, contact your local specialized dealer.

How country, provincial and state law applies

This guarantee gives you specific legal rights, and is in addition to your statutory legal rights.

How to reach us if you need assistance

Contact us at the store near you
or visit [IKEA.nl/klantenservice](https://www.ikea.nl/klantenservice).

Bathroom wash-basins, mixer taps and wash-basin accessories

How long is the guarantee valid?

The guarantee for bathroom wash-basins and mixer taps purchased at IKEA remains in force for ten (10) years and is valid from the date of purchase. We offer you a 3-year guarantee for ÅBÄCKEN mist nozzle for mixer tap. The original purchase receipt is required as proof of purchase.

What is covered under this guarantee?

This guarantee is valid for all bathroom wash-basins including water trap and mixer taps at IKEA. The guarantee applies to domestic use only and covers defects in material and workmanship in all bathroom wash-basins and mixer taps. Our products are tested well beyond all relevant international standards.

What is not covered under this guarantee?

This guarantee does not cover normal wear and tear, cuts or scratches, or damage caused by impacts, accidents or waterborne debris. It also does not apply to the filter/aerator of the mixer tap which should be cleaned regularly or replaced when worn out.

This guarantee does not apply to products that have been stored, assembled or installed incorrectly, used inappropriately, abused, misused, altered, or cleaned with wrong cleaning methods or wrong cleaning products. This guarantee does not cover incidental or consequential damage.

This guarantee does not apply if the products have been used for public use, outdoors or in a corrosive environment. This guarantee does not cover consequential or incidental damages.

What will IKEA do to correct the problem?

IKEA will examine the product and decide, at its sole discretion, if it is covered under this guarantee. If considered covered, IKEA through its own service operations, will then, at its sole discretion, either repair the defective product or replace it with the same or a comparable product. If it is covered by this guarantee, IKEA will pay the costs of repairs, spare parts, labour and travel for repair staff, that IKEA incur, provided that the product is accessible for repair without special expenditure. This does not apply to any repair work not authorized by IKEA. Replaced parts become the property of IKEA. If the item is no longer sold by IKEA, IKEA will provide an appropriate replacement. It is IKEA that determines, at its sole discretion, what constitutes an appropriate replacement.

Installation

Bathroom furniture must be fixed to the wall. Secure that the walls in your bathroom can support the weight of the wash-basins and furniture, as wrong installation may cause injury or damage. If you are uncertain about the installation, contact a professional. As wall materials vary, screws for fixing to wall are not included. For advice on suitable screw systems, contact your local specialized dealer.

Certification

Certain countries have introduced statutory requirements for the approval and certification of bathroom mixer taps. Our mixer taps have been approved and certified to meet the relevant demands in every market.

How country, provincial and state law applies

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How to reach us if you need assistance

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Bathroom shower mixers and shower accessories

How long is the guarantee valid?

The guarantee for bathroom shower mixers purchased at IKEA remains in force for ten (10) years and is valid from the date of purchase. The original purchase receipt is required as proof of purchase.

- BROGRUND, VOXNAN and VALLAMOSSE shower mixers and bath shower mixers
- OPPEJEN shower screen, shower door and hinged bath shower screen
- FOTINGEN shower tray.

The guarantee for the bathroom shower products below purchased at IKEA remains in force for three (3) years and is valid from the date of purchase. The original purchase receipt is required as proof of purchase.

- BROGRUND en VOXNAN shower heads and hoses, hand showers, riser rails, shower shelves
- VALLAMOSSE hand shower, shower hose
- LILLREJET hand shower, shower hose
- KOLSJÖN hand shower parking bracket, shower hose
- OPPEJEN wipers, door seals

What is covered under this guarantee?

The guarantees cover defects in material and workmanship for all of the shower products mentioned above. Our products are tested well beyond all relevant international standards.

What is not covered under this guarantee?

This guarantee does not cover normal wear and tear, cuts or scratches, or damage caused by impacts, accidents or waterborne debris. It also does not apply to the filter/aerator of the mixer tap which should be cleaned regularly or replaced when worn out.

This guarantee does not apply to products that have been stored, assembled or installed incorrectly, used inappropriately, abused, misused, altered, or cleaned with wrong cleaning methods or wrong cleaning products. This guarantee does not cover incidental or consequential damage.

This guarantee does not apply if the products have been used for public use, outdoors or in a corrosive environment. This guarantee does not cover consequential or incidental damages.

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Installation

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Certification

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How to reach us if you need assistance

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or visit [IKEA.nl/klantenservice](https://www.ikea.nl/klantenservice).

Save the receipt

It is your proof of purchase and required for the guarantee to apply. If anything happens, or if you're not satisfied, just contact us at [IKEA.nl/klantenservice](https://www.ikea.nl/klantenservice)

