



IKEA PH Planning Studio – General FAQs

1. Where is IKEA Planning Studio?

IKEA Planning Studio is located at Level 4 IKEA Pasay City.

2. What are the operating hours of IKEA Planning Studio?

Mon - Sun: 10:00 a.m. - 10:00 p.m.

Last Planning time: 8:00 p.m.

3. What services are available at IKEA Planning Studio?

The IKEA Planning Studio provides a one-stop solution including;

- Planning consultation for kitchen, wardrobe, storage & bathroom
- Consultation on IKEA services (Picking, Delivery & Assembly, Measurement and Installation services).

4. Do I have to book an appointment?

- Prebooking is not required for METOD, PAX and BESTÅ planning services.
- For kitchen planning, please pre-book 7 days in advance via [IKEA Family website](#).

5. How much does a consultation cost?

Planning consultation is free! Please make sure to bring your measurements, blueprints, and any other helpful resources prior to your visit. For kitchen planning, please book an appointment at least seven days before your consultation.

6. Does the Planning Studio provide interior design services?

The Planning Studio allows you to plan several areas of your home with the support of a specialist. This is not an interior design service - please make sure to bring your measurements and blueprints before you visit.

7. What payment methods are accepted at IKEA Planning studio?

You can pay for products and services with our major credit & debit cards, e-wallets and installment payment plan. You may visit our [Payment options](#) for the complete list of payments accepted. Payment is transacted at our check-out.

However, IKEA Gift Card and other IKEA vouchers can only be used to purchase products.

8. How should I prepare for my planning appointment?

Prior to your first appointment, you will need:

1. Room dimensions and measurements of the space you want to furnish. Record measurements of height, width, and depth as well as positions/dimensions of electrical outlets, doors, windows, etc. Measure an obstacle like a post or a beam in the room to get a more accurate measurement.
2. Blueprint and pictures of the planning space.
3. Confirmation that walls are plumb and corners are square.
4. Measurements and locations of electrical outlets and plumbing.

Important: Your existing kitchen will have to be dismantled prior to installing your IKEA kitchen. Hanging cabinets and high cabinets can only be installed on concrete, brick, block wall, or similar.

9. Can you come to my home and help me with planning?

In-home planning service is not available. You can only [book an appointment](#) for an in-store kitchen planning service or inquire in-store at Level 4, Planning Studio at IKEA Pasay City for wardrobe, storage & bathroom planning.

10. What are the serviceable areas for installation & assembly?

Currently, we are catering to Metro Manila area only.